

Statutory requirements - reply form

For the attention of Steven Jones, Inspection Support Team.

Statutory requirement	Action taken	Date completed
13: The leadership and management standard	<p>On the day of the inspection, more than 80% of our staff team have done their restraint training. However, the restraint in question was involving three young people during a night shift. Whilst the female staff was on the phone to the police, the other male staff did the restraint by himself but was supported by an abled young person.</p> <p>The home has ensured that 100% of the staff team receive physical restraint training and the training has been booked with AI Personal Safety. In the event of staff having no other option, physical restraint may be used. However, this should only be necessary in exceptional circumstances to prevent a child from harming himself or others or from serious damage to property. Force should not be used for any other reason other than as stated.</p>	22/11/2021
Review of premises	<p>The home has an established relationship with our local police officer, who regularly shares information about potential risks in the local community and our young people's known associates. Under Regulation 46 of the Children's Homes Regulations 2015, we took steps to ensure that children in the care of our home are effectively safeguarded. We therefore make relevant enquiries with other local services. In our effort to assess the local area, management makes special enquiry to the police asking if they can confirm or is aware of any information that may give rise to any concerns for the safety and protection of children and young people in our cared for at the home.</p> <p>Management also formulated questionnaires which was forwarded by e-mail, by post and requested if any of the aforementioned agencies were aware of concerns, so that we may discuss these further in order to assist us in making an informed decision. From the local police records, Muswell Hill and the immediate neighbourhood do not have any explicit record of high-risk incidents of exposure of young people into child sexual exploitation, child criminal exploitation or organised criminal gang groups in the local area</p>	10/10/2021

<p>The protection of children standard</p>	<p>The incident of 24/04/2021 involved three young people, placed from the same local authority of Haringey. All professionals were involved including the young people's parents and a strategy meeting was conveyed. The risk was managed by removing one of the young people from the placement. A Reg 40 was completed, and subsequent telephone and e-mail exchanges were made with the allocated Ofsted inspector who further requested for the minutes of the strategy meeting. On the day of the inspection, we were faulted for not having informed LADO about the incident. That was the specific local authority's guidance on the investigation of allegations and concern which we did not fulfil.</p> <p>This aspect of our Ofsted inspection enabled us to grasp further safeguarding awareness on the reason to involving LADO on matters of restraint and by extension all physical intervention with the young people. We were met with a lesson worth learning after the case about a young person who was restraint by staff with a young person's supporting involvement. All relevant procedures were followed, the police and the paramedics were involved. Even though there were no subsequent allegations, yet Ofsted thought it fit to have informed LADO about the incident. We have henceforth, updated our safeguarding policy to include a narrative about informing LADO of any incident of restraint with our young people. This is to guarantee that all practitioners, social workers, parents, and managers have a clear understanding of our safeguarding procedures, policies, and requirements. This practice will identify our successes or failures where there are concerns with regards to safeguarding issues and to assist with the recognition of any training needs. The staff team is now aware of the policy and procedure for recording incidents of restraint and physical intervention.</p>	<p>09/08/2021</p>
<p>The quality and purpose of care standard</p>	<p>We have a handyman for all forms of maintenance in the home. On the day of the inspections, our handyman was on annual leave and the garden might have been a few weeks grass overgrown and there were some scraps of furniture that needed disposing off.</p> <p>The home keeps a handy man for all home care fixing and maintenance. Both the front and back garden is always maintained at a presentable state. The garden lawn has now been maintained in a clean mown state and the garden fence is work in progress. The garden</p>	<p>25/10/2021</p>

	shed windows will be fixed immediately after the completion of the garden fence.	
Notification of a serious event	<p>On the day of the inspection, one of our young persons was involved in an incident outside the home and he was hospitalised for a fractured ankle. The home did complete a Reg 40 on time, on 04/08/2021, but there was an online technical error with that submission. It was subsequently followed up on the day of the inspection on 17/08/2021. The other instance was the incident of restraint on 21/04/2021 to which a Reg 40 was submitted to Ofsted in time, but LADO was not subsequently informed about the incident.</p> <p>The home is committed henceforth to notifying HMCI and each other relevant person without delay if—</p> <p>a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation;</p> <p>an incident requiring police involvement occurs in relation to a child which the staff team considers to be serious;</p> <p>there is an allegation of abuse against the home or a person working in the home;</p> <p>a child protection enquiry involving a child — is instigated; or concludes (in which case, the notification must include the outcome of the child protection enquiry); or there is any other incident relating to a child which the staff team considers to be serious. (Regulation 40)</p>	26/10/2021
Behaviour management policies and records	<p>The home is a welcoming and friendly environment which operates on an open-door policy, enabling the children and young people to have family and friends visit them at the home at reasonable times. On the statutory requirement of this Ofsted inspection, the home has henceforth, updated its policy and procedure to ensure that all visitors to the home sign the visitor's book and they should be supported by some form of identity item. Staff on duty will discreetly and sensitively monitor all visitors whilst they are in the home.</p> <p>Visitors are expected to respect the fact that other children and young people reside in the home and behave accordingly and appropriately. In the event of anyone visiting the home and behaving inappropriately or in an</p>	26/10/2021

	<p>unacceptable manner, they will be requested, by the senior member of staff on duty, to leave the premises. Discussions with the management team would then follow as to whether that person or persons would be permitted or under what circumstances they would be permitted to visit again. If necessary, the police would be called if the visitor presents with any violent or aggressive behaviours. Staff will be expected to use their own discretion in such cases. Senior management must be informed without delay and Ofsted would need to be notified in accordance with Regulation 40 of The Children's Homes Regulations 2015</p> <p>In the event of staff having no other option, physical restraint may be used as the last option. However, this should only be necessary in exceptional circumstances to prevent a child from harming himself or others or from serious damage to property. Force should not be used for any other purpose. Where there has been any form of physical intervention an incident report will be made, and restraint log completed and circulated as necessary.</p>	
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Signed: 

Print name: Abubakarr Sesay

Job title: Registered Manager

Setting: Residential Children's Home

URN: SC039213

Date: 02/11/2021